

Creative Telecoms announces “**Time Sheets**” the perfect solution for companies sending operatives into the field to work in domestic or business locations.

- Do you send out operatives to work in domestic or properties?
- Do you have problems with operatives arriving late or leaving early?
- Do you have disputes with your customers over the amount of hours worked?

If so Creative Telecoms have come up with the time sheet solution you have been looking for. How it works:

- We issue your company with a free phone 0800 number.
- When an operative arrives at the work place the first thing they do using the customer’s phone is to call the 0800 free phone number (no cost to the home/business owner)
- The operative is then asked to select 1 or 2. 1 being “I have just arrived at the workplace”. 2 being “I am just about to leave the workplace”
- Once the operative has pressed 1 or 2 they are then asked to enter their employee number (usually 4 to 6 digits) the caller is then thanked and asked to hang up.
- At this point an email with all of the data entered by the operative is sent and received at your offices (sample below)

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**Email 1 sent when operative is entering the premises**

From: <[no-reply@creativetelecoms.com](mailto:no-reply@creativetelecoms.com)>

Date: 10 March 2011 11:52

Subject: Data capture – 0800 XXX XXXX

To: [XXXX@youremailaddress.co.uk](mailto:XXXX@youremailaddress.co.uk)

Time & date of email

The free phone number called

Email address email delivered to

Date :10/03/2011

Time :11:51:27

CLI :02076203310

DTMF 1 :1

DTMF 2 :3333

Date

& time of operative login

Number called from (customers number)

1 = Entering the premises

Operatives employee number

**Email 2 sent when operative is leaving the premises**

From: <[no-reply@creativetelecoms.com](mailto:no-reply@creativetelecoms.com)>

Date: 10 March 2011 14:01

Subject: Data capture – 0800 XXX XXXX

To: [XXXX@youremailaddress.co.uk](mailto:XXXX@youremailaddress.co.uk)

Time & date of email

The free phone number called

Email address email delivered to

Date :10/03/2011

Time :14:01:27

CLI :02076203310

DTMF 1 :2

DTMF 2 :3333

Date

& time of operative log out

Number called from (customers number)

2 = Leaving the premises

Operatives employee number

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As you can see for the example above the entry and leaving times are recorded to the second, the employee number is present on both emails, and most importantly the phone from which the call was made has been recorded.

This data can be easily “scraped” from the email and placed in a data base along with the employee number, excellent for making up wages and confirming that an operative was where they were when they were supposed to be.

If you would like to find out more about Creative Telecoms “Time Sheets Services” please call on 0800 019 1117 or email [steve@creative-telecoms.co.uk](mailto:steve@creative-telecoms.co.uk)