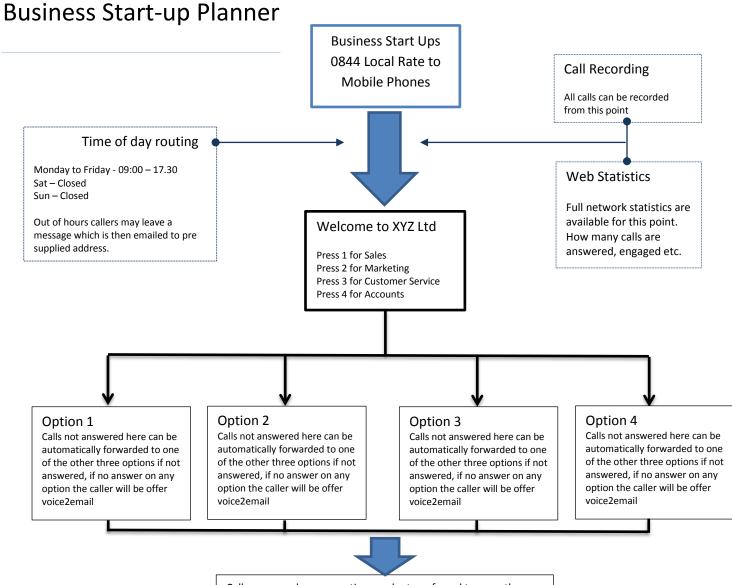
## creative-telecoms



Calls answered on any option can be transferred to any other number using mid call divert. When diverting calls you have the opportunity to speak to the 3<sup>rd</sup> party first to see if they want to take the call. This can be pre-programmed into a mobile phone for ease of use.

## **Benefits**

- Calls delivered to correct department every time.
- Give your business a National Image.
- Measure how well your call handling is performing.
- How many unanswered calls, or missed calls, when & why.
- Advertising & Marketing activity easily quantified.
- Calls can be recorded & stored remotely.
- Never need to change the number again.
- Flexible as can be used by Start Ups, SME's or Multinational Corporations.
- All the above for as little as £10.00 per month!
- Calls delivered to mobile phone @ 2ppm (pence per minute).

## **Busy in Hours**

If lines are busy during the day a message explaining to the caller that you are busy can be played they are invited to leave a message which is then immediately emailed to you as a .WAV attachment.

## **Out of Business Hours**

Callers hear a different message with opening times etc and the ability to leave a message