

# Outbound telecoms from Creative Telecoms

There are two types of outbound Telecoms, VoIP and PSTN. Creative Telecoms can help you identify the best solution for your business. Both options come with low cost calls included as standard.

#### **VoIP Advantages:**

- Call Recording.
- Voice mail.
- Hunt groups.
- Scalable grows with your business.
- No costly hardware and maintenance fees.
- Evolving New features and technologies that are constantly updating.
- Work anywhere home and remote workers can link into the system.
- Talk to your colleagues for free calls within the VoIP system are free of charge.
- VoIP uses the internet to route/make calls This makes it feature rich, whilst providing great value.

For further information on how VoIP works please visit <a href="www.creative-telecoms.co.uk">www.creative-telecoms.co.uk</a> and search for VoIP & Hosted Systems

### **VoIP Requirements**

- A decent broadband speed is required.
- Handsets for the VoIP System.

#### **PSTN Advantages**

- Separate your Telecoms from your internet.
- Lines can be single analogue lines, multi lines or IDSN.
- Lines can be used in conjunction with a Telecoms switch mounted in your office.
- Fraud monitor as standard.

## **PSTN Requirements**

- Line access into your building
- Handsets or telephone switch

For further information on PSTN please visit our web site <u>www.creative-telecoms.co.uk</u> and search for Lines and Calls.

Whichever solution you choose for your business you can be sure that Creative Telecoms will be there with you all the way, making sure that you have the best possible service.

Whichever service you decide to use for your business, you can always be sure that the team at Creative Telecoms will be there should you need us, add to this the fantastic pricing we believe it's the best all round offer in the UK.